

Report for: Licensing Sub Committee 14TH January 2016.

Item number:

Title: Review application against – Chidos, 98 WEST GREEN ROAD LONDON N15.

Report authorised by : Daliah Barrett-Licensing Team Leader

Lead Officer: Daliah Barrett – Licensing Team Leader -Regulatory Services. 0208489 8232. Daliah.barrett@haringey.gov.uk

Ward(s) affected: 'WG'

Report for Key/
Non Key Decision: Not applicable

1. Describe the issue under consideration

1.1 This report relates to an application for the Review of Chidos Social Club Premises License by C Buckle – Enforcement Response Officer, under 'The Prevention of Public Nuisance' licensing objective and breaches of licensing conditions.

1.2 Summary of review received:

i) An application has been received from the Enforcement Response Team as a Responsible Authority under the Licensing Act 2003 for a review of the premises licence for the following reasons:

- The licence holder had failed to uphold and promote the prevention of public nuisance objective by operating past their permitted licensing hours and causing a nuisance to residents.

1.3 The full review application from the Enforcement Response Officer can be found at Appendix A.

- i) A copy of the current Premises Licence is at Appendix B.
- ii) A copy of Police Representation is at Appendix C

2 Recommendations

Powers of a Licensing Authority on the Determination of a Review are

a) To modify the conditions of the licence, (which includes adding new conditions or any alteration or omission of an existing condition) for example reducing the hours of opening, or by requiring doors supervisors;

b) To exclude a licensable activity from the scope of the licence, for example to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music);

c) To remove the designated premises supervisor, for example because they consider that the problems are as a result of poor management;

- d) To suspend the licence for a period not exceeding three months;
- e) To revoke the licence.

Members of the Licensing Sub – Committee are reminded of their duty under the Section 17 of the Crime and Disorder Act 1989 to consider the crime and disorder implications of their decisions and the Licensing Authority's responsibility to cooperate in the reduction of crime and disorder in the Borough.

3. Background

- 3.1 The premises was initially granted a licence in October 2008 and traded as Aksu Social Club. Mr Ifyeangi took over the premises in May 2013 and there have been complaints about the conduct of customers and noise disturbance emanating from the premises.
- 3.2 Residents have complained of groups of men congregating outside the premises and the volume of music that could be heard from the rear snooker area at the premises.
- 3.3 The licence holder was previously spoken to in August 2015 following admitting that he had lock ins and operated beyond the hours of his licence. He was issued with warning letters and an interview to make sure that he understood that he must comply with the hours placed on the licence for the operating times.
- 34 Further monitoring visits to the premises by Enforcement Response found the premises to be persistently operating beyond its permitted hours and has now resulted in a review of the licence.

4. Licensing Policy

- 4.1 The committee will also wish to be aware of the guidance issued under section 182 of the Licensing Act 2003:

- a) Hearings - S 9.29

Regulations made under the 2003 Act require that representations must be withdrawn 24 hours before the first day of any hearing. If they are withdrawn after this time, the hearing must proceed and the representations may be withdrawn orally at that hearing. However, where discussions between an applicant and those making representations are taking place and it is likely that all parties are on the point of reaching agreement, the licensing authority may wish to use the power given within the hearings regulations to extend time limits, if it considers this to be in the public interest.

- b) Imposed Conditions - S10.10

The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises concerned. Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided. Licensing authorities and other responsible authorities should be alive to the indirect costs that can arise because of conditions. Licensing authorities should therefore ensure that any conditions they impose are only those which are appropriate for the promotion of the licensing objectives.

c) Hours of Trading s10.11

The Government acknowledges that different licensing strategies may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions regarding licensed opening hours as part of the implementation of its licensing policy statement and licensing authorities are best placed to make decisions about appropriate opening hours in their areas based on their local knowledge and in consultation with responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application.

d) Hearings S9.34

In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to: -

- the steps that are appropriate to promote the licensing objectives;
- the representations (including supporting information) presented by all the parties;
- the revised guidance under section 182 of the licensing act 2003;
- its own statement of licensing policy.

4.2 Licensing hours

Where relevant representations are made, the Council will consider the proposed hours on their individual merits. Not with standing this, the Council may require stricter conditions in areas that have denser residential accommodation to prevent public nuisance. The Council will endeavour to work with all parties concerned in such instances to ensure that adequate conditions are in place. The Council may restrict the hours that certain premises can offer alcohol for sale for consumption off the premises for preventing crime, disorder and nuisance.

4.3 Powers of a Licensing Authority

Powers of a Licensing Authority on the Determination of a Review s11.23
Licensing authorities should also note that modifications of conditions and licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as an appropriate means of promoting the licensing objectives. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises.

4.4 The decision should be made with regard to the Secretary of the State's guidance and the Council's Statement of Licensing Policy under the Licensing Act 2003. Where the decision departs from either the Guidance or the Policy clear and cogent reasons must be given. Members should be aware that if such a departure is made the risk of appeal / challenge is increased.

5. Other considerations

5.1 Section 17 of the Crime and Disorder Act 1998 states:

"Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those function on, and the need to do all that is reasonably can to prevent crime and disorder in its area".

5.2 Human Rights

While all Convention Rights must be considered, those which are of particular relevance to the application are:

- o Article 8 – Right to respect for private and family life.
- o Article 1 of the First Protocol – Protection of Property
- o Article 6(1) – Right to a fair hearing.
- o Article 10 – Freedom of Expression

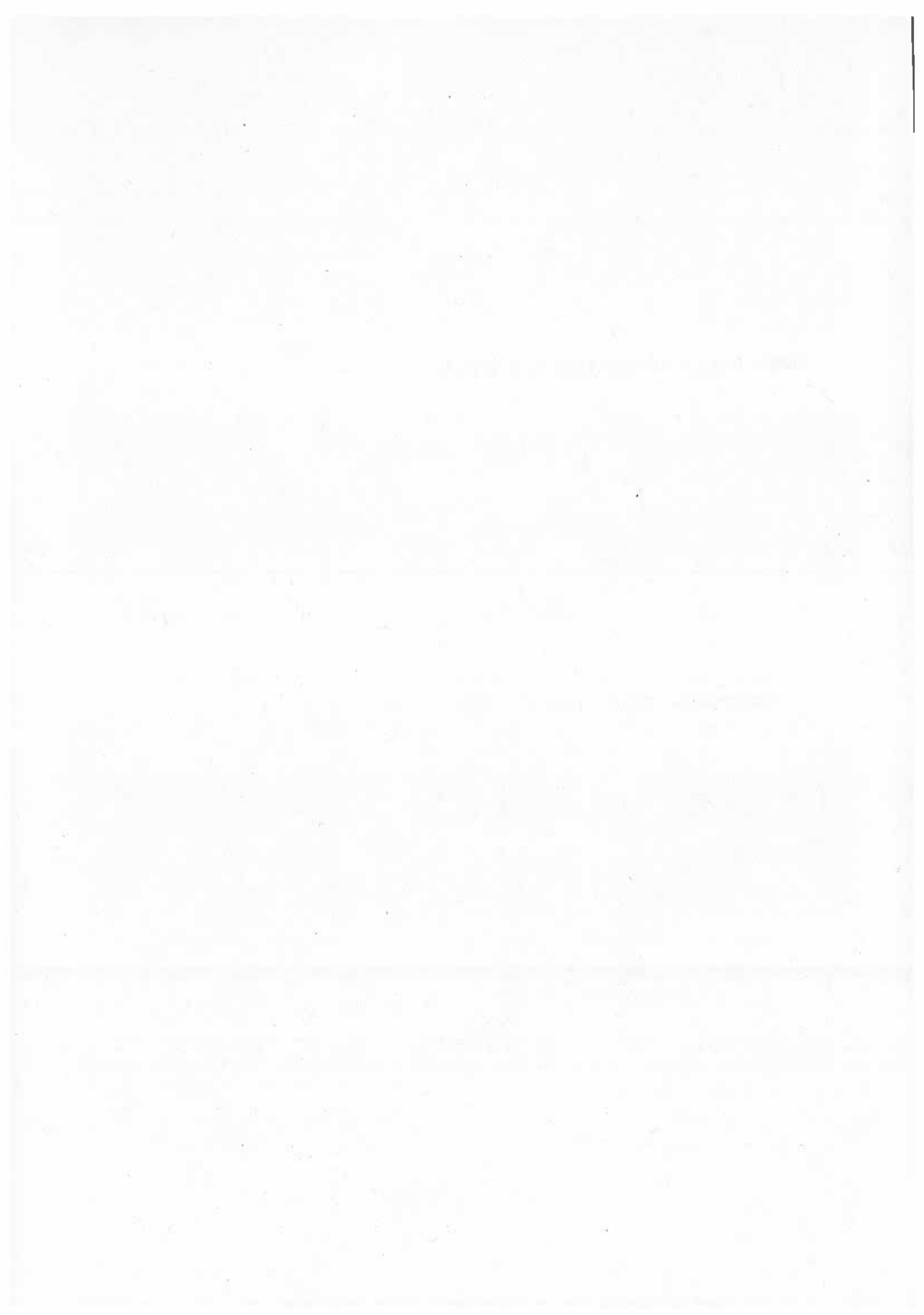
6 Use of Appendices

Appendix A- Review application form and supporting Documentation.

Appendix B – Copy of Premises licence.

Appendix C - Representation from Metropolitan Police

APPENDIX A – APPLICATION FOR REVIEW



PUBLIC NOTICE



Notice of Application for the review of a Premises Licence.

Notice is given that application has been made to the Licensing Authority for a review of the premises license under s.51 and 87 of the Licensing Act 2003 in respect of the following premises:

**CHIDOS COFFEE SHOP (FORMERLY AKSU)
98 WEST GREEN ROAD
LONDON N15 5NS**

The application for review has been made on the following grounds:

THE OPERATION OF THE PREMISES HAS FAILED TO UPHOLD THE LICENSING CONDITIONS AND THE OBJECTIVE OF:

- **THE PREVENTION OF PUBLIC NUISANCE**

Failing to uphold and promote the prevention of public nuisance objective by operating past their permitted licensing hours and causing a nuisance to residents.

Interested parties or responsible authorities wishing to make representations must give notice in writing to:

**Lead Officer – Licensing, Haringey Council, Alexandra House, Level 6,
10 Station Road, Wood Green, London N22 7TR.**

By: 14TH DECEMBER 2015

The grounds for review and Haringey Councils Licensing register may be viewed by appointment Monday to Friday (except Bank Holidays) at the Licensing Team, Alexandra House, Level 6, 10 Station Road, Wood Green, London, N22 7TR between the hours of 10.00am and 4.00pm.

IT IS AN OFFENCE LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE (£5000), UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

1912

...

...

...

...

...

...

...

...

...

HARINGEY COUNCIL
LICENSING
RECEIVED
16 NOV 2015

DUR/15 531183



Haringey Council

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I ~~am applying for a premises licence~~ **ENFORCEMENT RESPONSE**

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 - Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description <i>CHIDOS (formerly AKSIL) COFFEE SHOP 98 WEST GREEN LANE LONDON</i>	
Post town <i>LONDON</i>	Post code (if known) <i>N15 5NS</i>
Name of premises licence holder or club holding club premises certificate (if known) <i>MR IFEANYI KINGSLEY OLIVER</i>	
Number of premises licence or club premises certificate (if known)	

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates

(please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

Current postal
address if
different from
premises
address

Post town

Post Code

Daytime contact telephone number

E-mail address
(optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address	
CHARLES BUCKLE ENFORCEMENT RESPONSE LEVEL 6, ALEXANDRA HSE 10 STATION ROAD WOOD GREEN LONDON N22 7TQ	
Telephone number (if any)	020 8489 5238
E-mail address (optional)	charles.buckle@haringey.gov.uk

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

Please state the ground(s) for review (please read guidance note 2)

Noise generated from premises after ~~the~~^{their}
permitted licensing times, causing a
nuisance to local residents.

Please provide as much information as possible to support the application (please read guidance note 3)

THE FOLLOWING INFORMATION IN DATE TIME ORDER.

11/07/15 - 0250 CALLED TO NOISE NUISANCE, BUT CANCELLED AT 0300 AS POLICE WERE IN ATTENDANCE

12/07/15 - 0030 PRO-ACTIVE VISIT, PEOPLE OUTSIDE SIDE REAR DOOR IN GROVE PIKE RD, DOOR OPEN. INSIDE 20 PLUS HAVE SEEN SOCIALISING, (BACKGROUND) MUSIC.

26/10/15 - 01:14 - PREMISES OPEN, PEOPLE INSIDE PREMISES, AND MUSIC.

29/10/15 - 2320 - PREMISE FRONT DOOR OPEN, A SHUTTER HALF WAY DOWN, MUSIC BEING PLAYED IN BACK ROOM AREA. ALCOHOL SEEN BEING DRUNK, BUT NOT SOLD.

30/10/15 2345 PREMISE DOOR CLOSED, SHUTTER DOWN FRONT DOOR, BUT NOT PADLOCKED. REAR DOOR ENTRANCE GROVE PIKE RD, SHUTTER DOWN AND PADLOCK CLOSED. MUSIC HEARD AND 20+ PEOPLE IN BACK ROOM, SOME ALCOHOL ON BAR, BUT NO SEEN BEING SOLD.

7/11/15 - 0210 - MUSIC HEARD AND PEOPLE NOISE. PREMISES SHUTTER DOWN.

8/11/15 - 2355 - MUSIC AND PEOPLE NOISE, PREMISES SHUTTER DOWN.

Shutter half way down

Have you made an application for review relating to the premises before

Please tick ✓ yes

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--

If you have made representations before relating to the premises please state what they were and when you made them

N/A

yes

Please tick ✓

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). If signing on behalf of the applicant please state in what capacity.

Signature

ceh/le

Date

8/14/15

Capacity

ENFORCEMENT RESPONDS

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.



Barrett Daliah

From: Mark.L.Greaves@met.pnn.police.uk
Sent: 14 August 2014 09:41
To: Barrett Daliah
Subject: AKSU Complaint

As Discussed.

**Mark Greaves PC 164YR
Licensing / CPDA / Crime Prevention
Haringey Borough Police**

Tel: 020 3276 0150

**This Message is Restricted/Confidential
If Printed please remember to dispose of as Confidential Waste**

From: Hembury Mark - YR
Sent: 04 August 2014 15:49
To: Greaves Mark [redacted] YR [redacted] YR
Subject: RE: Borough Contact B01-00054134

Mark,

as discussed, could you include the location below for your walk about on 11th August.....

MH

From: [redacted] [mailto:[redacted]]
Sent: 01 August 2014 17:31
To: YR Mailbox - Haringey Borough
Subject: RE: Borough Contact B01-00054134

Hello

The Club is called Aksu and the address of the 98 West Green Road, N15 5NS.
please not that the behaviors and activity I have relayed to you are happening on a daily basis but are particularly evident as to be expected at weekends

Many thanks for your response



> **From:** YRMailbox-.HaringeyBorough@met.pnn.police.uk
> **To:** [redacted]
> **Subject:** Borough Contact B01-00054134
> **Date:** Tue, 29 Jul 2014 11:07:45 +0000
>
> **Dear** [redacted]
>
> Thank you for your email. Could you please supply us with the address of the social club so we can pass your information on to the relevant neighbourhood policing team.
>

> Kind regards

>

>

> YR Mailbox - Haringey Borough

>

> -----Original Message-----

> From: DoI Mailbox - Online Forms [<mailto:DoIMailbox-OnlineForms@met.police.uk>]

> Sent: 26 July 2014 17:09

> To: DoI Mailbox - Online Forms; YR Mailbox - Haringey Borough

> Subject: Borough Contact B01-00054134

>

> Form title: Borough Contact

> Reference: B01-00054134

> Submitted: 26-07-2014 17:09:27

>

> -----

> Enquiry details

> -----

> Name: [REDACTED]

> Address: [REDACTED]

> E-mail address: [REDACTED]

> Phone number: [REDACTED]

> Enquiry: i would like to know what can be done about and to whom do I report issues of noise, large congregations of men outside a club/social all evening and late into the night, blatant and open drug use and dealing, selling of counterfeit goods, drinking of alcohol on the street and fly tipping? all of which takes place in one small corner of the street.

> I am aware this is not an urgent inquiry however i really would appreciate direction. Many thanks

> Confirmed not crime report: Yes

> Borough: 1890

> Borough name: Haringey

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

Consider our environment - please do not print this email unless absolutely necessary.

NOTICE - This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

Find us at:

Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)

Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

Barrett Daliah

From: Roberts George
Sent: 12 July 2015 21:43
To: Barrett Daliah
Cc: Pearce Derek
Subject: RE: AKSU TURKISH COFFEE HOUSE/ Chidos Coffee Shop and Wine Bar, Shop, 98 West Green Road, Tottenham, London, N15 5NS - WK326214 - LN/000006687

Hi Daliah,

When I carried out my inspection the premises was selling alcohol and open beyond time of license.

License details for DPS are currently:

Mr Ifeanyi Kingsley Oliver

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Which is incorrect and should read as per my earlier email.

Regards,

George Roberts
Enforcement Response Officer
Regulatory Services
Environmental Services & Community Safety
Haringey Council

6th Floor
Alexandra House
10 Station Road
London
N22 7TR

Tel (Direct Line): 020 8489 5238
Tel (During Office Hours): 020 8489 1335
Tel (Outside Of Office Hours): 020 8489 0000
Email: George.Roberts@Haringey.Gov.UK

From: Barrett Daliah
Sent: 12 July 2015 21:27
To: Roberts George
Subject: Re: AKSU TURKISH COFFEE HOUSE/ Chidos Coffee Shop and Wine Bar, Shop, 98 West Green Road, Tottenham, London, N15 5NS - WK326214 - LN/000006687

What's the issue George? What name is on the licence?
Dale

Sent from a mobile device

On 12 Jul 2015 21:04:58, Roberts George <George.Roberts@haringey.gov.uk> wrote:
Please be advised that the details for the DPS on this license should read as follows:

Mr Ifeanyi Kingsley Oliver

~~10 Station Road~~
~~London~~
~~N22 7TR~~

Regards,

George Roberts
Enforcement Response Officer
Regulatory Services
Environmental Services & Community Safety
Haringey Council

6th Floor
Alexandra House
10 Station Road
London
N22 7TR

Tel (Direct Line): 020 8489 5238
Tel (During Office Hours): 020 8489 1335
Tel (Outside Of Office Hours): 020 8489 0000
Email: George.Roberts@Haringey.Gov.UK

~~10 Station Road~~
~~London~~
~~N22 7TR~~

Barrett Daliah

From: Pearce Derek
Sent: 02 October 2015 13:40
To: Barrett Daliah
Cc: Tamba Lamin
Subject: WK249005 Aksu Turkish Coffee House, Shop, 98 West Green Road, Tottenham, London, N15 5NS.

I have set up a visit for Lamin on Saturday night on WK249005

Derek Pearce
Team Leader Enforcement Response
Tel 020 8489 5264
derek.pearce@haringey.gov.uk

From: Barrett Daliah
Sent: 01 October 2015 22:17
To: Pearce Derek; EH - Out Of Hours
Subject: FW: I need help cannot sleep

Hi Derek

Can the officer working with the police this weekend visit Aksu 98 West Green Road after 11pm to see if there is any activity taking place there. Alcohol sales stop at 10.45 and premises should be closed at 11pm.
There is an allegation that they are having lock ins.

Please let me know
thanks

Daliah Barrett
Licensing Team Leader



Haringey Council
6th Floor, 10 Station Road, London, N22 7TR

T. 020 8489 8232
M. 07870 154 126
daliah.barrett@haringey.gov.uk

www.haringey.gov.uk
[twitter@haringeycouncil](https://twitter.com/haringeycouncil)
facebook.com/haringeycouncil

Please consider the environment before printing this email.

From: Nicolaou George (Enforcement) **On Behalf Of** Enforcement Response
Sent: 28 September 2015 15:05
To: Licensing; Barrett Daliah
Cc: Enforcement Response
Subject: FW: I need help cannot sleep

Just for info. It's the 3rd email we have had from him.

George Nicolaou
Enforcement Officer

Haringey Council
6th Floor
Alexandra House
Station Road
Wood Green
London N22 7TR

T. 020 8489 5539

E. George.Nicolaou@haringey.gov.uk

www.haringey.gov.uk

[twitter@haringeycouncil](https://twitter.com/haringeycouncil)

facebook.com/haringeycouncil

♻️ Please consider the environment before printing this email.

From: pedro concelçao [REDACTED]
Sent: 21 September 2015 21:35
To: Enforcement Response
Subject: FW: I need help cannot sleep

From: [REDACTED]
To: enforcement.response@haringey.gov.uk
Subject: RE: I need help cannot sleep
Date: Sun, 20 Sep 2015 13:08:08 +0100

Hello,
the address of the disco that they call themselves social club is AKSU ANADOLU 98 west green road ,were is the top yellow signs and the side white wall ,as two entrances,one at the top white signs and the other one at the white wall,white door on the side of the brown door that is the entrance to my flat at [REDACTED] PARK ROAD, my address [REDACTED] WEST GREEN, so on the top of all club from the white wall until the yellow top signs is my flat. they work like a disco everyday until they feel like (2am,3am,4am they decide),i call the night noise team already at 1am,2am the person who came as been in my house with me ,saw the mess and heard the noise.....solution ??he said to me that they don't need a licence for having pool games and tv because they are a social club. so i have a few questions they i would like to have answer,because as far as i know a PUB is allow to work until 12am(alcohol selling until 23.45pm).

they are allowed to have loudly music like a disco without licence? until which time?
they can sell alcohol until which time?
they can make noise until which time everyday?
they have full licence for working like this?

this appears to be no one land,because i call the police they say that is a noise team problem,until now i call the noise team 4 times talking about this problem nothing happen.... this is a everyday problem is not some days issue,so i don't know how a noise team come to this place and talk with the owner that he don't have licence to work like this?and if his working like this he will be fine or closing down, because is working illegally.

since 22.06.2015 i'm waiting for some action.....i'm tired,exhaust.

at the moment some week days they are putting the roller grills down after 12 am,1am,pretending they are closed but they are playing inside ,using just white door entrance with the roller grills down without locks,ridiculous!!!!!!total illegal !!!!!

[REDACTED]
[REDACTED]

From: Enforcement.Response@haringey.gov.uk

To: [REDACTED]

CC: Derek.Pearce@haringey.gov.uk

Date: Wed, 22 Jul 2015 01:13:26 +0100

Subject: RE: I need help cannot sleep

Dear [REDACTED]

Thank you for your email.

Could you please assist us by giving us the details of the bar that is causing the problems and your address as well please.

May I initially set out the way in which our service operates

We rely on residents experiencing problems of noise contacting us. It is important that you state whether the noise about which you are complaining is "on now" or is a historical event as this will affect the response times

For complaints of noise during the hours Monday to Friday between 8am & 5pm you may call 0208 489 1335

If you experience noise outside of these hours then you should call the council's main emergency number on 020 8489 0000. Please note there is no Duty Officer available between 3 am and 8 am Monday to Friday and from 4 am to 8 am at the weekends.

Both of these numbers are call centres which handle calls relating to many other council services and who pass noise related calls to the duty noise officer.

It is our aim to call back complainants as soon as possible and in any event within an hour.

If there is agreement between the duty noise officer and the complainant that a visit is appropriate then an arrangement is made for an assessment visit to be undertaken.

At this visit the duty noise officer is then able to give feedback on any proposed action and offer advice on action that should be taken if future noise is experienced

Mark Eastwood

Enforcement Response Officer

Haringey Council,
Enforcement Response Service
6th Floor, Alexandra House,
10 Station Road, London N22 7TR

Office : 0208 489 5238

Out of office: 0208 489 0000

Email: mark.eastwood@haringey.gov.uk

www.haringey.gov.uk

[twitter@haringeycouncil](https://twitter.com/haringeycouncil)

facebook.com/haringeycouncil

please consider the environment before printing this email.



From: [REDACTED]
Sent: 30 June 2015 11:28
To: Enforcement Response
Subject: I need help can not sleep

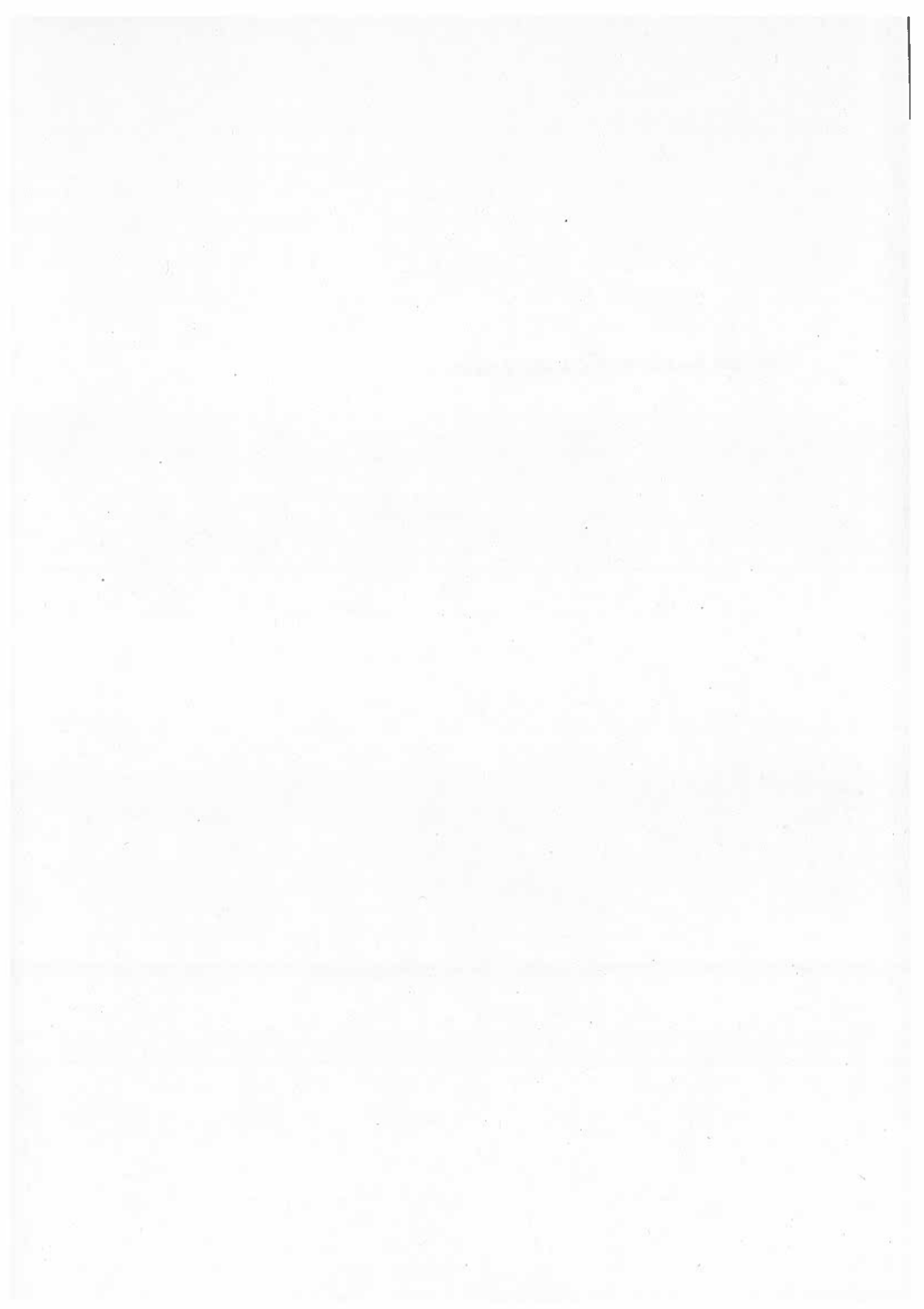
hi i live in west green road with my husband and two children of 2 and 6 years to 2 weeks moved to this house that has been acquired by the consul but found ourselves with a big problem especially at night when we need rest and try to relax our nightmare begins the house is on the first floor and underneath is a bar club with very high conversations screaming fights songs many people do not even live here come from elsewhere take peace as it no longer was enough noise to people drinking alcohol and using drugs that it gives us a little scared because becomes dangerous for me and my children and we could not sleep because the noise is throughout the house my 6 year old needs to rest in order to go to school my youngest 2 gets very agitated because noise and strong my children are with the totally altered sleep because of the noise coming from the bar they open at about 4.5 pm and extends by 3.4 in the morning and it's crazy not know if I can do this kind thing but I know taking peace and sleep of my children like that if it were possible you guys help me so we can have some peace and not just nightmares terms please do something for the health and the welfare of my children too Thank you and I look reply
Sincerely [REDACTED]

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email and any files transmitted with it are confidential, may be subject to legal privilege and are intended only for the person(s) or organisation(s) to whom this email is addressed. Any unauthorised use, retention, distribution, copying or disclosure is strictly prohibited. If you have received this email in error, please notify the system administrator at Haringey Council immediately and delete this e-mail from your system. Although this e-mail and any attachments are believed to be free of any virus or other defect which might affect any computer or system into which they are received and opened, it is the responsibility of the recipient to ensure they are virus free and no responsibility is accepted for any loss or damage from receipt or use thereof. All communications sent to or from external third party organisations may be subject to recording and/or monitoring in accordance with relevant legislation.

This email has been scanned by the Symantec Email Security.cloud service.

APPENDIX B – COPY OF CURRENT LICENCE



PREMISES LICENCE

Receipt: AG870866

Premises Licence Number: LN/000006687

This Premises Licence has been issued by:

**The Licensing Authority, London Borough of Haringey,
Technopark, Ashley Road, Tottenham
London N17 9LN**

Signature:.....

Date: 6th October 2008
9th May 2013

Part 1 – PREMISES DETAILS

Postal Address of Premises or, if none, Ordnance Survey map reference or description:

**AKSU TURKISH COFFEE HOUSE
98 WEST GREEN ROAD
LONDON
N15 5NS**

Where the Licence is time limited, the dates:

Not applicable.

Licensable activities authorised by the Licence:

Supply of alcohol

The times the Licence authorises the carrying out of licensable activities:

Supply of alcohol

Monday to Sunday 1000 to 2245

The opening hours of the premises:

Monday to Sunday 1000 to 2300

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

Supply of alcohol for consumption **ON** the premises.

LICENSING ACT 2003

Sec 24

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:

Mr Ifeanyi Kingsley Oliver
Aksu Social Club
98 West Green Road
London
N15 5NS

Registered number of holder, for example company number, charity number (where applicable):

Not Applicable

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

Mr Ifeanyi Kingsley Oliver

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:

Personal Licence

NO-017249

Issued by

Colchester Borough Council

Expires:

3rd March 2018

Annex 1 –Mandatory Conditions

(2) Supply of alcohol: No supply of alcohol may be made under the premises licence-

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

(3) The second condition is that every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Additional Mandatory Conditions in relation to Supply of Alcohol

1.— (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;

(d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on—

(i) the outcome of a race, competition or other event or process, or

(ii) the likelihood of anything occurring or not occurring;

(e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

2. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

3. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

4.—(1) The premises licence holder or club premises certificate holder shall ensure that

Annex 1 –Mandatory Conditions

an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

5. The responsible person shall ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml; and

(b) customers are made aware of the availability of these measures.

Annex 2 – Conditions consistent with the Operating Schedule

The standard practices listed below will be maintained at all times. All reasonable steps will be taken to ensure that the premises will have a positive impact upon the local environment and its residents at all times.

THE PREVENTION OF CRIME AND DISORDER

An alarm system that meets a minimum standard of BSEN50131 grade 1 must be installed at the premises. A panic button facility must be provided at the counter.

At least two members of staff will be on the shop floor between 2200 to closing time.

CCTV shall be installed, operated and maintained in agreement with the police. The system will enable a frontal head and shoulders image of every person entering the premises. The system shall record in real time and operate whilst the premises are open for licensable activities. The recordings shall be kept available for a minimum of 31 days. Recordings shall be made available to an Authorised Officer or a Police Officer within 24 hours of any request.

The Premises shall be well lit both inside and out to deter offenders and to support the CCTV.

PUBLIC SAFETY

Appropriate fire safety procedures will be in place along with appliances including fire extinguishers (Foam, H2O and CO2), fire blankets, internally illuminated fire exit signs, a smoke detector and emergency lighting. All appliances will be checked annually and will comply with relevant British Standards.

All fire escapes/escape routes will be clearly marked and kept free from obstruction at all times.

THE PREVENTION OF PUBLIC NUISANCE

All waste generated by the premises will be dealt with appropriately.

THE PROTECTION OF CHILDREN

The licensee and staff will ask persons who appear to be under the age of 18 for photographic ID such as proof of age cards, the Connexions Card and Citizen card, photographic driving licence or passport, an official identity card issued by HM Forces or by an EU country, bearing the photograph and date of birth of the bearer.

Annex 3 – Conditions attached after a hearing by the licensing authority

Annex 4 - Plans

LODGED WITH LICENSING AUTHORITY



APPENDIX C – COPY POLICE REPRESENTATION



YR - Haringey Borough

Quicksilver Patrol Base
Unit 1 Quicksilver Place
Western Road
London
N22 6UH

Telephone: 020 32760150

Email: Mark.Greaves@met.police.uk
www.met.police.uk

1st December 2015

Dear Ms Barrett

APPLICATION FOR A PREMISES LICENCE REVIEW: Chidos Coffee Shop (Aksu) 98 West Green Road N15 5NS

The times the Licence authorises the carrying out of licensable activities:

Supply of alcohol

Monday to Sunday 1000 to 2245

The opening hours of the premises:

Monday to Sunday 1000 to 2300

Licensee / DPS: Mr Ifeanyi Kingsley Oliver

With regards the application submitted by Enforcement Response Police wish to submit the following information they consider relevant to the application:

On 11th and 13th August 2014 I attended the venue after complaints from the Neighbourhood Policing Team about it staying open after its licensed hours. I attached a letter sent to Mr Oliver on 14th August 2014 regarding his management of the premises.

CAD 746 / 24th May 2015 at 0125, attached, relates to complaint by local resident regarding clients from venue causing a disturbance by shouting and being rowdy. This is 85 minutes after venue should have closed.

Crimint: YRTK00029532

Visited at 23:26 hours on 14/11/2015.

DPS Kingsley Ifeanyi Oliver on site at the time of visit.

Officers attending: PC Taylor-Byrne 259YR, PC Hurt 361YR, PC Clifton 713YR, PC Akin 282YR and PC Sumbul 146YR.

Around 20-25 people on premises at the time of visit.

At the time of visiting the shutters were down at the front of the premises but police were allowed access via the side door which was kept locked. There was no music playing and all gaming equipment was turned off. There were people finishing alcoholic drinks but no more were served.

Yours sincerely,

Mark Greaves
Licensing Officer Haringey Police

INCIDENT No. 746 entered at 01:25 on 24MAY15 by CHS/CHS in CCC/IR

Rec By :O (Ordinary)
Call Tel :07*****
Call Name:Witness
Call Type:T (Third Party)
Att Locn :98 WEST GREEN RD,N15

Opening 1:215 (ASB - Nuisance)
2:202 (Rowdy Or Inconsiderate Behaviour)

Urgency :S (Significant)
Proposal :(BOCU at 01:30/24MAY15):
YR23L YR26N YR29N YR31N YR82L YR83L YR87N YD18L 663YR 792YR
DeAssign :YR21N, YR82N, YR82N
TOA :01:55:00/24MAY15
DO Name :
DO Tel :
CRIS :
Class 1 :215 (ASB - Nuisance)
Qual 1 :202 (Rowdy Or Inconsiderate Behaviour)
Res 1 :703 (No Offences Disclosed)
2 :702 (No Trace)

Remarks:

Time Date Opid Termid

24MAY15 CHS CHS (pre 1st routing)
01:29:57 CREATED IN: CHS AT: 2015-05-24 01:25:59 CAD AT: 2015-05-24

=====

ENTERED BY: CHS (c722776) AT: 2015-05-24 01:28:50
CALLER STATES A GROUP OF MALES AND FEMALES WHO HAVE CAME FROM
THE
SOCIAL CLUB ARE ON THE ST BEING LOUD AND ROWDY AND SHOUTING

01:29:57 24MAY15 CHS
** **START OF DATA AUTOMATICALLY COPIED FROM OPEN PROMPT** **
OPEN CODE "202" :
USE SMF/ASB
** **END OF DATA AUTOMATICALLY COPIED FROM OPEN PROMPT** **

01:30:51 24MAY15 CHS
ENTERED BY: CHS (c722776) AT: 2015-05-24 01:30:51
CALLER WANTS TO REMAIN ANON

05:47:15 24MAY15 079221 B3322
^558YR - ASNT NO OFFENCES.

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.



**METROPOLITAN
POLICE**

TOTAL POLICING

Territorial Policing

Mr Ifeanyi Oliver

Aksu Snooker Club
98 West Green Road
London
N15 5NS

**YR - Haringey Borough
YT - Tottenham Police Station**

1st floor.
Quicksilver Patrol Base
Western Road
Wood Green
N22 6UH

Telephone: 020 3276 0150

Facsimile:

Email:

Mark.L.Greaves@met.pnn.police.uk
www.met.police.uk

Your ref:

Our ref:

14 August 2014

Dear Mr Oliver

Thank you for meeting myself and Daliah Barrett yesterday at Aksu. As discussed there are Conditions on the venues Premises Licence relating to CCTV including the systems recordings must be kept available for 31 days. You informed us the system is programmed to preserve recordings for 7 days and you could not personally operate it as you only had it for a month and leave Ali, your CCTV engineer to maintain it. You contacted Ali and he is apparently in Turkey until 29th August 2014 and there was nobody else who could operate the CCTV system.

I pointed out the Condition that recordings shall be made available to an Authorised Officer or a Police officer within 24 hours on request and you made the point Police could get their own engineer to seize the systems hard drive to view CCTV. I pointed out that should a serious incident occur and Police needed to view images of incident / suspect it is not practicable for them to view via an engineer a few days later and not consistent with the licensing objective of the prevention of crime and disorder.

We also noted that head and shoulder images of persons entering the venue was a Condition but that the camera covering the entrance did not do this and you could not change it until Ali returns. You assured me clients could not enter via the side fire exit.

When I attended your venue on 11th August 2014 to view CCTV of the venue you could not operate the system to show me recordings on previous days but would be able to do so when I attended yesterday but you still could not operate it. You requested we be blunt with each other and I agreed that was the best way forward. I informed you we have received complaints about your clients causing disorder outside venue and that you were opening after your 2300 hours closing time and that is why I wished to view previous days recordings to prove or disprove the allegations. I also stated I was suspicious that footage was only available 7 days and you could not operate the system despite you accessing the menu and finding the requested date but then stopped prior to inputting hours required.

You stated that you do have 'lock ins' after hours and was not aware that such an action was breaching the venues Premises Licence. Ms Barrett pointed out it was not permitted under the licence as venues opening hours clearly stop at 2300 hours each

night. You complained that you needed to make a living and would consider applying to extend your licensable hours which clearly suggests you have previously needed to operate after your permitted hours to 'make a living' which may well have resulted in local residents complaints of late night noise and disorder emanating from your venue.

You correctly pointed out that the area is known for street drinkers, noise and anti-social behaviour and it did not all come from your venue to which I agreed but pointed out to combat such behaviour we needed to work with all the licensed venues in the area to ensure their actions did not contribute to alcohol related anti-social behaviour.

We agreed I would deliver 2 blank DVDs to you today and you would attempt to provide footage from your system of Friday 8th and Saturday 9th August from 2230 until 0200 on both days of all cameras to enable Police to ascertain how the premises has been operated relating to complaints from local residents.

I do understand that you are trying to operate a business but it must be within the conditions of the venues premises licence which you took over in May 2013 so you were aware of the closing time and other conditions.

Yours sincerely,

Mark Greaves